

Marfyn Madden

Cleaning Maintenance

# Welcome



The Martyn Madden Maintenance Company was formed in July 2002 by former Llanelli and Wales prop forward Martyn Madden. Martyn returned from a tour to South Africa with the Wales Rugby Team with a head full of business ideas.

Cleaning was something that Martyn knew a lot about having been in the industry before he started playing professional rugby.

Since forming the company in 2002, Martyn Madden Maintenance has grown from strength to strength, each year expanding and improving as a company.

All staff go through a five day training period at our head office to ensure that they are fully trained in all aspects of cleaning, and can use all the electrical equipment to full safety standards, understand and adhere to all Health and Safety policies, and are all 'CSCS carded'. In addition, we also have fully trained qualified staff to operate scissor lifts and cherry pickers.

As a company, we have all worked very hard together, proudly achieving our accreditations such as IPAF, Safe Contractors, Construction Line, ISO 14001 and ISO 9001, CHAS and Worksafe Contractor in Health and Safety.



# Company Details



## ADDRESS

Unit 16  
Waterside Business Park  
Lamby Way  
CARDIFF  
CF3 2ET

Tel: 029 2077 8202

Fax: 029 2077 9992

[www.martynmaddengroup.co.uk](http://www.martynmaddengroup.co.uk)

## ACCOUNT

(Please make payments via Cheque or Bankers Credit to our factoring company and send Remittance Note to our above address or email Emma - Office Manager)

Venture Finance  
PLC T/A Venture Factors  
PO Box 624  
Hayward's Heath  
RH16 1WW  
Sort Code: 40 - 23 - 27  
Account No: 11284142

## CONTACTS

Managing Director: Martyn Madden  
mobile: 07970 435 584  
[martyn@martynmaddengroup.co.uk](mailto:martyn@martynmaddengroup.co.uk)

Health & Safety Manager: Chris Chinnick  
mobile: 07773 342 863  
[chris@martynmaddengroup.co.uk](mailto:chris@martynmaddengroup.co.uk)

Business Development & Customer  
Care Manager: Susanna Barani  
[susanna@martynmaddengroup.co.uk](mailto:susanna@martynmaddengroup.co.uk)

Office Manager: Emma Melean  
[emma@martynmaddengroup.co.uk](mailto:emma@martynmaddengroup.co.uk)

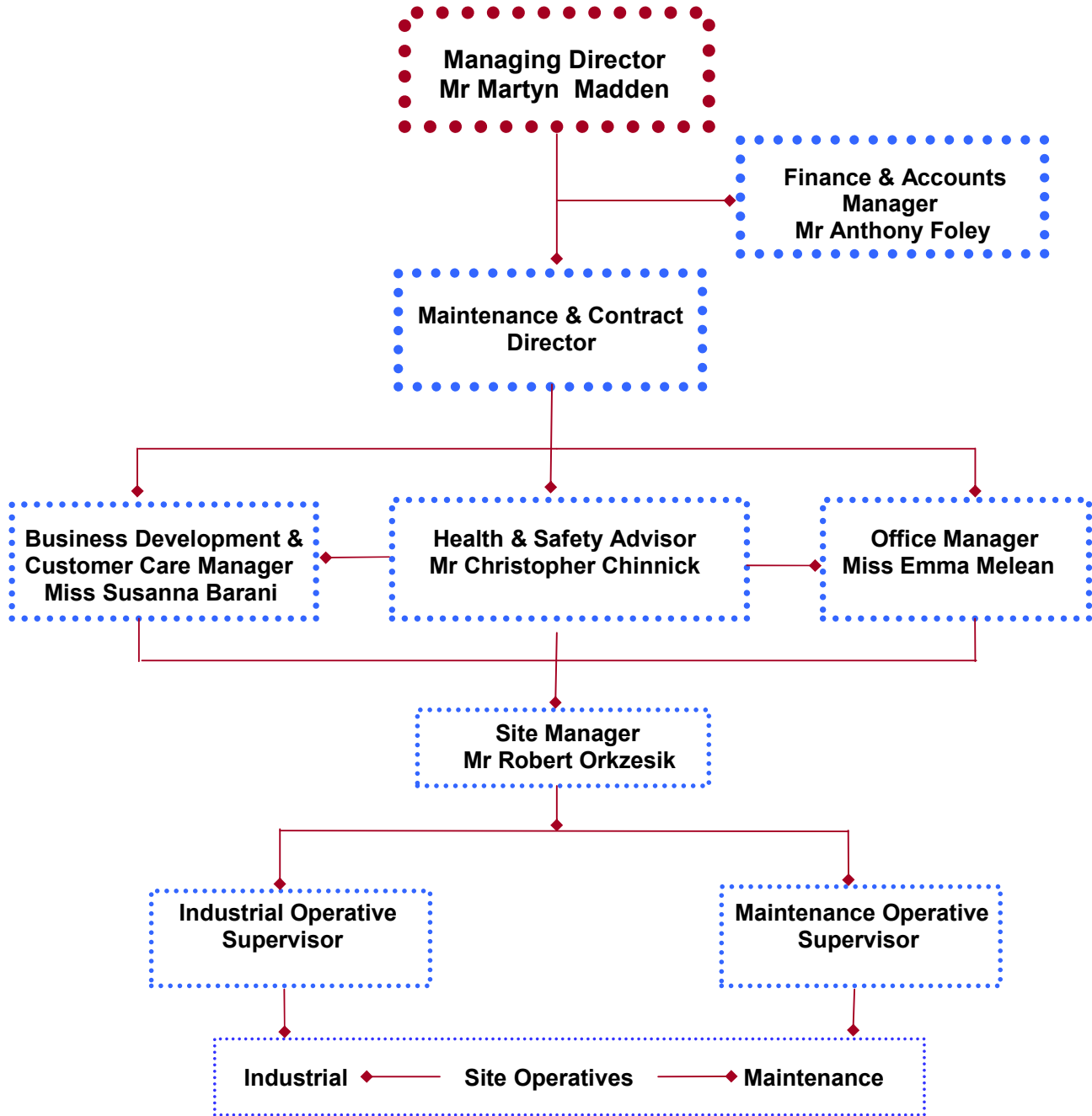


## HMRC

UTR No: 5985828537101  
Vat Reg No: 869 5259 65  
Company Reg No: 72 62 625



# Organisation



# Customer Care

We aim in providing an outstanding service, dedicated in personal care from start, finish to aftercare with a hands-on approach and positive face-to-face working relationship.



Our Staff are reliable and enthusiastic in delivering high quality cleaning services and our Customer Care Management will ensure that we maintain the highest of standards throughout your experience with us.

It's important to us that we are always open, honest and positive with communication at all levels-building and maintaining a genuine partnership and strong relationship with our clients. We understand business needs and we will endeavor to meet them being flexible and diverse to ensure you get the service you want and when you want it.

With over 20 years experience in customer care, we will detect and resolve any areas of non-conformance that may arise in the quickest and most efficient way ensuring customer satisfaction.

From the first point of contact we will closely follow the progress of our commitment to you, however if you need to contact us at any point we are available via means of a simple call, e-mail or you can write to us.



We welcome any feedback as we strive to improve our services to you in any way we can and we will also provide a Customer Care Questionnaire on an on-going basis with regular meetings held to ensure the best from our teams and that standards are always kept high.

Our company has grown and still continues to grow due to our record of excellence, reliability and trust we have gained and established.

## "Quotes"

*"Opco Ltd has enjoyed a close, working relationship with Martyn's Cleaning Company for over 7 years. In that time we have found the company to be committed, helpful and flexible in their approach whilst always being reliable and part of the 'team'."*

(Commercial Director of Opco Ltd)

*"We used to use a different cleaning company that only used cold water. We now use Martyn Madden's company and find their purified, hot and cold water system makes a huge difference and the finished results of the windows are just outstanding!  
We would never go back to using the cold water system"*

(Director/Chris & James of Fifth Dimension Kitchens)

*" At Carillion we work to high standards as a company right the way through the job and after – To keep in-line with our high standards, we've been using Martyn Madden's Cleaning Maintenance for apartments and window cleaning for a good few years now – We're very happy with the them"*

(Paul Keber of Carillion)

*"I found the company to be very professional"* (Site Manager of JEHU Project)



# Complaints Procedure



## Dissatisfaction/Making A Complaint

### What Will Happen

While we always work very hard to provide a high quality service to our clients, we are aware that sometimes you may feel that we haven't met your level of expectations.

As a result and in keeping with our 'Customer Care-Our Promise To You' standard, we have in place a Customer Dissatisfaction/Complaints Procedure.

### Our Promise For Handling Your Complaint/Dissatisfaction

- We will acknowledge by e-mail/in writing your complaint/dissatisfaction from first point of contact.
- We will apologise for any mistake and explain where we can, how this has arisen and endeavor to resolve any issues as a result from it.
- We will always handle your dissatisfaction/complaint professionally, fairly and impartially.
- We promise that making a complaint will have no implication what-so-ever for your dealings with the company.
- We will take on board the situation arisen and change the way we do things to avoid this happening again in the future.

## Complaints Procedure

### Stage 1

- If you are dissatisfied and have reason to give feedback/log a complaint with us, then you can express this initially via a phone call and then follow up in writing via an e-mail or letter.  
Our Customer Care Manager will be available to you at first point of contact and will aim to resolve as a one-and-done, any issues/difficulties-promptly and efficiently as possible and within our service level agreement of 48hrs.

### Stage 2

- If for any reason you are still not satisfied with our response, we will look into it further and investigate if and where necessary.  
We will then give you a response within 10 working days from when we received your e-mail/letter.

## Follow-Up After Care

Our Customer Care Manager/Management team will contact you to ensure that the issues/complaint has been resolved and that you are satisfied with the results.



# Introduction To Our New Website

We would like to welcome you to the new Martyn Madden Cleaning Maintenance website that has recently been launched.

On our website you will find lots of useful information about us, what we do, what we've done and our services available to you, from cleaning maintenance, office cleaning and industrial cleaning to window cleaning.

You will be able to view some of the many great jobs and clients that Martyn Madden Cleaning Maintenance have had the pleasure in working with.

Take a look! – You'll probably recognise some of these great landmark buildings and clients. <http://www.martynmaddengroup.co.uk>

We hope you enjoy looking through our website.

The screenshot shows the homepage of the Martyn Madden Group website. At the top left is the company logo, 'Martyn Madden Group', in a red script font. To the right of the logo is a navigation menu with links for Home, About Us, Property Services, Window Cleaning, Cleaning Maintenance, News, and Contact. In the top right corner, there is a red box containing the phone number '029 2077 8202' and the email address 'emmg@martynmaddengroup.co.uk'. Below the navigation is a large blue banner with a photograph of an office interior. Underneath the banner is the heading 'Our Services'. There are three service cards: 'Property Services' with a photo of a residential building, 'Window Cleaning' with a photo of a window being cleaned, and 'Cleaning Maintenance' with a photo of two people cleaning a table. Each card has a short description and a 'Learn more' button. At the bottom of the page, there is a row of various accreditation logos including SWA, FWC, CHAS, IPAF, SSIP, and ISO 14001/14001.



# Contract Cleaning



Our Maintenance service, provides highly, professional cleaning, utilising a full and part time employed workforce, from light office cleaning, to heavy industrial cleaning. We are also key holders for most of our office sites ensuring premises are locked and alarmed after each visit so our clients have peace of mind.

Our maintenance/office cleaning department is growing day by day with a range of cleaning packages designed around our clients needs. We understand every client has different cleaning needs, so it's important to us to work together with each of our clients so we can 'tailor' a cleaning programme to suit their individual requirements-being flexible and adaptable, offering near enough a 24/7 service to them.

In today's tough economic environment, we at Martyn Madden understand that it is hard to stay within your allocated budget and still get the high-level of service you expect. We give the same high-level of cleaning to all our clients, no matter how big or small the job.



# Industrial Cleaning



St David's 2 – New Apartments, Cardiff City Centre

Our industrial side of the company covers a whole range of work, mainly cleaning of new building apartments, offices, hospitals, car parks, leisure centres, etc. The company provides industrial cleaning to major construction sites throughout Wales. Some of our most used clients are Cowlin, Willis and Opco Construction and Swift Horsman Ltd.

(See our [completed jobs pages](#) for some of the projects we have done over the years with our clients).

We provide a high class finish for our clients which includes pre-paint cleans, builder and sparkle cleans, jet washing, pressure washing, cladding cleaning and carpet cleaning. This is one of the main services we at Martyn Madden Group pride ourselves on and come highly recommended by our clients.



Cardiff International Pool



Cardiff Central Library



Cardiff City Stadium



# Window Cleaning



Even though the Industrial and Maintenance Cleaning side of the Company accounts for the main part of Martyn Madden's, we also provide a Window Cleaning service, thus offering 'the full package' to our clients, when it comes to cleaning inside and out.

Very few companies through out the whole of South Wales offer and are able to boast a 'Hot & Cold Reach & Wash' - Gas Run system which we use. This means no ladders are needed making it the safest and most effective method of window cleaning with a perfect, quality finish to the glass due to the use of hot water and no detergents. We also run our system off Gas, making it Eco-Friendly and O-Zone friendly – Environmentally-Friendly all round!



Here at Martyn Madden's, all our staff and as a company as a whole, take working towards being a 'greener provider' very seriously and we do all we can to recycle, save energy and use environmentally-friendly products when and where we can.



**GREEN CLEANING**



# Accreditation Certificates



Environment  
Agency

## CERTIFICATE OF REGISTRATION UNDER THE CONTROL OF POLLUTION (AMENDMENT) ACT 1989

Name:	Regulation Authority E A National Customer Contact Centre		
Address:	The Quadrant 99 Parkway Avenue Sheffield Post Code: S9 4WG		
Tel:	08708 506 506	Telex:	
		Fax:	

The following information is hereby certified by the above-mentioned authority to be information which at the date of this certificate is entered in the register which they maintain under regulation 3 of the Controlled Waste (Registration of Carriers and Seizure of Vehicles) Regulations 1991:-

Name(s) of registered carrier:	Martyn Madden Cleaning Maintenance Limited		
Registration number:	EAN/941924		
Business name (if any):	Martyn Madden Cleaning Maintenance Limited		
Address of registered carrier's principal place of business:	Swift Business Park Unit 16, Keen Road Cardiff CF24 5JR		
Tel:	02920 486805	Telex:	
		Fax:	02920 490916
Date of registration:	16/10/2007		
Date of expiry of registration:	15/10/2010		
Date of which last amendment (if any) was made to the carrier's entry in the register:	23/01/2008		



Signature of authorised officer  
of the regulation authority:

Date: 23 JAN 2008

[See over]

011005

Environment Agency





QMS International plc

# Registration Certificate

This document certifies that the environmental management systems of  
**MARTYN MADDEN CLEANING MAINTENANCE LTD**  
have been assessed and approved by QMS International plc to the  
following environmental management systems, standards and guidelines:-  
BS EN ISO 14001 : 2004

The approved environmental management systems apply to the following:-  
**THE PROVISION OF NEW BUILD INDUSTRIAL, RESIDENTIAL AND  
COMMERCIAL PREMISES CLEANING SERVICES AND GENERAL BUILDING  
CLEANING MAINTENANCE**

Original Approval: 09 December 2009

Current Certificate: 09 December 2009

Certificate Expiry: 08 December 2019

Certificate Number: GB 17597

On behalf of QMS International plc



This Certificate remains valid while the holder maintains their environmental management systems in accordance with the standards and guidelines above, which will be audited by QMS International plc.  
This Certificate is the property of QMS International plc and must be returned in the event of cancellation.

QMS





QMS International plc

# Registration Certificate

This document certifies that the quality management systems of  
**MARTYN MADDEN CLEANING MAINTENANCE LTD**

have been assessed and approved by QMS International plc to the following quality management systems, standards and guidelines:-  
**BS EN ISO 9001 : 2008**

The approved quality management systems apply to the following:-  
**THE PROVISION OF NEW BUILD INDUSTRIAL, RESIDENTIAL AND COMMERCIAL PREMISES CLEANING SERVICES AND GENERAL BUILDING CLEANING MAINTENANCE.**

Original Approval: 09 December 2009

Current Certificate: 09 December 2009

Certificate Expiry: 08 December 2019

Certificate Number: GB 17613

  
On behalf of QMS International plc



This Certificate remains valid while the holder maintains their quality management systems in accordance with the standards and guidelines above, which will be audited by QMS International plc  
This Certificate is the property of QMS International plc and must be returned in the event of cancellation.

QMS



# Accreditation Certificate



This is to certify that

## Martyn Madden Cleaning Maintenance Ltd

has achieved **SAFEcontractor** certification status in recognition of reaching the **SAFEcontractor** health and safety standards in accordance with the schedule overleaf

signed  
John Prowse  
Managing Director

date **3<sup>rd</sup> September 2009**

This certificate is valid until **3<sup>rd</sup> September 2010**  
Certificate Number **N00171675**

# SAFEcontractor

The contractor accreditation scheme for business

Connaught House, Caerphilly Business Park, Caerphilly CF83 3GG  
Tel: +44 029 2085 9217 Fax: +44 029 2080 8547  
Email: [sc\\_enquiries@safcontractor.co.uk](mailto:sc_enquiries@safcontractor.co.uk) [www.safcontractor.com](http://www.safcontractor.com)





## Certificate of Registration

### *Martyn Madden Cleaning Maintenance Ltd*

Registration No: 76992

Expiry date: July 2010

This certifies that the firm named above has met pre-qualification requirements appropriate to public and private sector procurement. Approved work categories with corresponding notation values, specialisms or categories as applicable are listed on a schedule attached to this certificate.

Warwick Gooch  
Business Director

PO Box 9441, Southampton, Hampshire, RG21 3TH  
Tel: 0844 892 0312 Fax: 0844 892 0315  
[www.constructionline.co.uk](http://www.constructionline.co.uk)

**BIS** | Department for  
Business Innovation & Skills





### Assessment Scheme

# Certificate of Accreditation

This is to certify that

## Martyn Madden Cleaning Maintenance Ltd

is accredited within the Contractors Health and Safety Assessment Scheme (CHAS) having demonstrated compliance with and sound management of current basic health and safety legislation.

  
John Murphy  
CHAS Scheme Manager



Valid until:  
06<sup>th</sup> April 2011

020 8545 3838 - Verification

[www.chas.gov.uk](http://www.chas.gov.uk)





www.smasltd.com

as recognised by



This is to certify that the Health & Safety documentation supplied for assessment by

### Martyn Madden Cleaning Maintenance Ltd

has been approved by Safety Management Advisory Services Limited and the Company named above has been awarded a full

### Worksafe Contractor Membership Certificate

The assessment was undertaken in line with, The Health and Safety at Work Act etc 1974, The Construction Design & Management Regulations 2007 The Management of Health & Safety at Work Regulations 1999

The assessment followed the Core Criteria Stage 1, Contractor Assessment process evaluating the following aspects of Health and Safety Management documentation

Health & Safety Policy	Health & Safety Arrangements	Contractor Control
Method Statements	Risk Assessments	COSHH Assessments
Health & Safety Training	Enforcement Action	RIDDOR Reporting
Accident Procedures	Health & Safety Communication	Insurances
Health & Safety Consultation	Health & Safety Competent Advice	

The Safety Schemes in Procurement Competence Forum (SSIP) is an umbrella organization to facilitate mutual recognition between health and safety pre-qualification schemes wherever it is practicable to do so

Current approval date	22 April 2010
Approval expiry date	Valid for 12 months from date shown above
Directors Signature on behalf of	<i>Joe Laverick</i>



Safety Management Advisory Services Limited  
SMAS Ltd is a full Members of the SSIP scheme

To check the validity of this certificate please contact SMAS Ltd direct by phone 01752 697370 or email [info@smasltd.com](mailto:info@smasltd.com)  
SMAS Ltd, Office 42A Estover Close, Forrester's Business Park, Estover, Plymouth, PL6 7PL Website: [www.smasltd.com](http://www.smasltd.com)

SMAS operates two NATIONAL H&S ASSESSMENT SCHEMES: WORKSAFE CONTRACTOR and WORKSAFE CONSULTANT [www.smasltd.com](http://www.smasltd.com)



# Liability Insurances



## Certificate of Employers' Liability Insurance <sup>(a)</sup>

(Where required by regulation 5 of the Employers' Liability (Compulsory Insurance) Regulations Act 1998 (the Regulations), one or more copies of this certificate must be displayed or otherwise made available at each place of business at which the policyholder employs persons covered by this policy);

Policy No: VB254807  
Certificate No: TBL1051/625957-1  
Name of Policy Holder: Martyn Madden Cleaning and Maintenance Ltd

Date of commencement of insurance policy: 14/06/2010  
Date of expiry of insurance policy: 13/06/2011

We hereby certify that subject to paragraph 2:-

1. the policy to which this certificate relates satisfies the requirements of the relevant law applicable in Great Britain, Northern Ireland, the Isle of Man, the Island of Jersey, the Island of Guernsey and the Island of Alderney, or to offshore installations in any waters outside the United Kingdom to which the Employers' Liability (Compulsory Insurance) Act 1969 or any amending primary legislation applies(b); and
2. the minimum amount of cover provided by this policy is no less than £5,000,000(c);

(Signatory)

Signed on behalf of Brit Insurance Limited (Authorised Insurer)

### Notes

- (a) (a)Where the employer is a company to which regulation 3(2) of the Regulations applies, the certificate shall state in a prominent place either that the policy covers the holding company and all its subsidiaries, or that the policy covers the holding company only the named subsidiaries.
- (b) (b)Specify applicable law as provided for in regulation 4(6) of the Regulations.
- (c) (c)See regulation 3(1) of the Regulations and delete whichever of paragraphs 2(i) or 2(ii) does not apply. Where 2(i) is applicable, specify the amount of cover provided by the relevant policy.

Brit Insurance Limited Registered in England No 2763888 at 35 Dohertygate London EC2N 2JG  
Brit Insurance Limited is authorised and regulated by the Financial Services Authority

This insurance is a trading name of Thisbe Insurance Services Limited. Thisbe Insurance Services Limited is authorised and regulated by the Financial Services Authority (Firm reference No. 110418), VAT number 344221096. Registered Office: 6 Ditchfield Place, London, EC2N 2PH. Registered in England No. 903186-6. This insurance is registered Trade Mark.



## Endorsements

### Primary Liability

#### 1. Aerial Erectors Exclusion

This Policy does not indemnify the Insured in respect of any claims arising out of or in connection with any contract undertaken involving abseiling, the use of cradles or erection of or work on masts.

#### 9. Damage to Property Worked on Exclusion

This Policy does not indemnify the Insured in respect of claims arising from Damage to property worked on.

#### 22. Heat Work Exclusion

No cover applies under this Policy whenever oxyacetylene or similar welding or cutting apparatus or naked flame is in use away from the Insured's premises.

#### 25. Height Limit (15 Metres)

This Policy does not indemnify the Insured in respect of any claims arising out of work exceeding 15 Metres in height, above the surrounding floor or ground level.

#### 51. Change of Excess

The Excess for Damage to property is restated as £500 each and every claim.

#### 86. Bona Fide Subcontractors Exclusion

This Policy does not indemnify the Insured in respect of any liability arising out of the activities of any Bona Fide Sub Contractors working on the Insured's behalf.

#### 159. Policy Issue (Subject to satisfactory Proposal)

It is agreed that the cover granted by this Policy is conditional on and/or subject to receipt by the Insurer of a completed Proposal form as requested by the Insurer:

- a) within 30 (thirty) days of inception of cover; and
- b) which is deemed by the Insurer to be acceptable to them.

The Insurer reserves the right to amend the terms of cover, including that of withdrawal of cover if either a or b are not complied with.

The Policy premium has been calculated and the Policy has been issued on the basis of information provided to the Insurer. In the event that the premium is amended following receipt of a completed Proposal form the appropriate additional premium will be charged or return premium allowed by endorsement to this Policy.



**SCHEDULE OF INSURANCE**

**PRIMARY LIABILITY SCHEME**

**Certificate No** TBL/10/51/625957 -1  
**Intermediary** Absolute Products Ltd  
**Insured** Martyn Madden Cleaning and Maintenance Ltd

**Address** Unit 16 Waterside Business Park  
 Lamby Way  
 Cardiff  
 South Glamorgan **PostCode** CF3 2ET  
**Business:** Cleaning Contractors including Windows & Exterior of Buildings

**Period Of Insurance** 14/06/2010 to 13/06/2011 both dates inclusive

Limits Of Indemnity

**Section 1: Employers Liability** £10,000,000 any one Occurrence  
**Section 2: Public Liability** £2,000,000 any one Occurrence  
**Section 3: Products Liability** £2,000,000 in the aggregate any one Period of Insurance

**PREMIER LIABILITY SCHEME**

Endorsement To Policy

**Reference No:** TBL/10/51/625957-1  
**Broker:** Absolute Products Ltd  
**Insured - Name:** Martyn Madden Cleaning & Maintenance Ltd  
**Insured - Address:** Unit 16 Waterside Business Park  
 Lamby Way  
 Cardiff  
 South Glamorgan  
**Postcode:** CF3 2ET  
**Occupation:** Cleaning Contractors including Windows & Exterior of Buildings

The following Endorsement(s) shall apply with effect from 8 July 2010 and cover will be amended from that date.

It is hereby noted and agreed that the Public/Products Liability limit has been increased to £5,000,000 with effect from the above date.

**Section 2 - Public/Products Liability**

The Limit of Indemnity in respect of Public & Products Liability is amended to:-

£5,000,000.00



# Completed Jobs



**Watermark**  
**Client: Opco Construction**

Watermark was a 60 unit block which included 1 bedroom, 2 bedroom and penthouse suites. All were builder and sparkle cleaned as well as all external windows cleaned via a cherry picker. All render and undercroft car park was jet washed.



**Swansea Leisure Centre**  
**Client: Laing O'Rourke**

Swansea Leisure Centre was completed and opened by HM the Queen in March 2008, it has the largest Health and Fitness studio in Wales. All internals were cleaned by Martyn Maddens which included all pools, slides, plant and generator rooms, changing rooms, fitness studios etc as well as all external glass via a cherry picker.



**Newbridge Gateway**  
**Client: Opco Construction**

Opco Newbridge was mainly an open plan office centre where all internal was builder and sparkle cleaned. All external windows were cleaned using the reach and wash system.



**CS1000, Newport**  
**Client: Opco Construction**

This building was built for the Home Office as the Prison service HQ . It consists of mainly open plan offices which were cleaned, stairs, foyer floors sealed for protection. All external glass cleaned to remove any cement or grout then washed using a cherry picker. All building entrance and car park was jet washed.



**Wimpey 3D, Cardiff Bay**  
**Client: Opco Construction**

The cleaning of 102 new apartments was carried by our company.  
We also did a client clean for Mr George Wimpey.



# Completed Jobs



**University Hospital Of Wales – New Women’s Maternity Unit (WSR)**  
**Client: Cowlin Construction**

## **Ferrara Quay, Swansea**

**Client: Carillion**



This is a major project built on Swansea's mariner and sea front. It consists of nine various blocks of luxury apartments of various sizes. The biggest being a Twenty nine floor Tower which is finished off with a Restaurant on the top floor. All these blocks were cleaned internally and externally builders, sparkle. And re-sparkled.

## **Aurora, Swansea**

**Client: Opco Construction**



Opco Aurora was a single block with approximately sixty apartments of various sizes. Again all internal and externals were builders and sparkle cleaned , all render was jet washed after completion, this was done via scaffolding and the use of a cherry picker.

## **Project Horizon, Pencoed**

**Client: Robert McAlpine**



Project Horizon was a combination of open plan offices, warehouse space, Laboratories, major plant and maintenance rooms. All had to be cleaned by various methods. Offices by vacuuming and sparkle cleaning. Warehouse had floor washed with floor scrubber and all girders and pipe work cleaned. Laboratories were cleaned and sanitised.

## **Leckwith Athletic Stadium, Cardiff**

**Client: Cowlin**



Leckwith stadium was relocated to make way for the new Cardiff City stadium . All internal changing rooms, toilets, fitness studios, Reception corridors, etc were builder/sparkle cleaned all tiled floor areas were sealed.





**Sir Robert  
McALPINE**



**Bellway**  
Major Housebuilder of the Year

**SPiE Matthew Hall**



SWIFT  
HORSMAN



## Current Jobs



**Coed Darcy Housing Development, Neath**  
Client: Dawnus Construction

Urban Village Home Development  
2-4 Bedroomed houses.



**Cabot House, Bristol**  
Client: Sir Robert McAlpine

2 Office Blocks and approximately  
50 residential apartments.



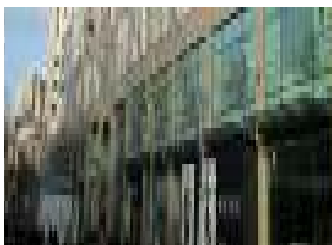
**St David's 2 - New Apartments, Cardiff**  
Client: Swift Horsman

Cardiff City Centre boasts  
304 luxury-built -plush apartments.



**Llwyn Castan Broadlands, Bridgend &  
Pentre Felin, Tondy**  
Client: Llanmoor Homes

A development of 2,3 and 4 bedroomed  
semi and detached homes.





**Next Generation Data Centre, Newport**  
**Client: Spie Matthew Hall**

One of the world's largest data centres at 75,000 square meters (750,000 square feet).



**McDonald's, Cardiff, Neath & Bristol**  
**Client: Midas Retail**

Various McDonald Restaurants including 24 hrs and drive-thru's.



**North Cardiff Medical Centre, Cardiff & Waterfront Medical Centre, Barry**  
**Client: Opco**

Modern purpose-built centres enabling treatment in state-of-the-art facilities.



**Charles Church-Portsmouth Luxury Apartments & Houses**  
**Aurora Apartments, Swansea**  
**Client: Opco**

1-3 Bedroomed, luxury apartments & 4 Bedroomed townhouses.



**Celtic Manor, Usk**  
**Client: Opco**

The Ryder Cup 2010 host has recently extended it's already grand and luxurious resort. An extension to the restaurant has been added. We have cleaned all windows internally and externally and we will also be cleaning the new restaurant area before it opens to the hotel guests and visitors.



**Martyn Madden Cleaning Maintenance Ltd**  
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**[www.martynmaddengroup.co.uk](http://www.martynmaddengroup.co.uk)**

**Managing Director: Martyn Madden Contracts / Maintenance Manager: Jeff Collins**  
**Business Development & Customer Care Manager: Susanna Barani**  
**Company Reg No. 55 49 145 V.A.T. No. 869 5259 65**

